

Student Satisfaction Survey (SSS) 2018-2019

Student Satisfaction Survey (SSS) on overall institutional performance

Student Satisfaction Survey on overall institutional performance was done based on an online questionnaire from June to August 2019. While analyzing the results of the last year, most of the surveyed observations showed were in the upper scale of 'very satisfied' and 'moderately satisfied'. Similarly, some parameters hit the maximum scale 'extremely satisfied'. The survey also shows that more than sixty percentages of the students were highly satisfied by the overall service rendered by the college. Student support services recommended the continuing online survey questionnaire for future surveys for the betterment of the college.

With the implementation of the improvement action identified in the survey, we will be expecting better results in the years to come.

Action Plans

The action plan for the above survey is given below

The college has decided to ensure the cleanliness of the washrooms and waiting rooms.

It is decided to ensure student friendly learning environment in the library.

It is also decided to provide proper student support system in the office administration.

Initiated action to appoint placement officer for better placement opportunities.

Modified class timing by incorporating short break in the forenoon session.

Reservations were made for providing RUSA scholarships based on merit cum means.

It is also decided to improve the learning experience of the students with e learning resources like Google classrooms, Moodle platform and short learning videos.

A: EVALUATION OF TEACHERS BY STUDENTS on a four point scale (Excellent, good, satisfactory and poor)

1. The teacher has very good subject knowledge.
2. The teacher has very good communication skills and there is clarity of explanation.
3. The teacher has the ability to generate interest in the subject taught and is effective at using innovative teaching techniques.
4. The teacher is always very punctual and covers all the portions allotted in time.
5. The teacher is very sincere and dedicated and very good at classroom management/managing and controlling the class.
6. The teacher evaluates our test papers and assignments very carefully and the evaluation is fair and effective.
7. The teacher is very approachable and ready to provide any help or guidance in and out of the class.
8. The teacher is very impartial and treats all students equally.
9. The teacher gives special care and attention to weaker students.
10. The teacher has the ability to motivate us for other studies.

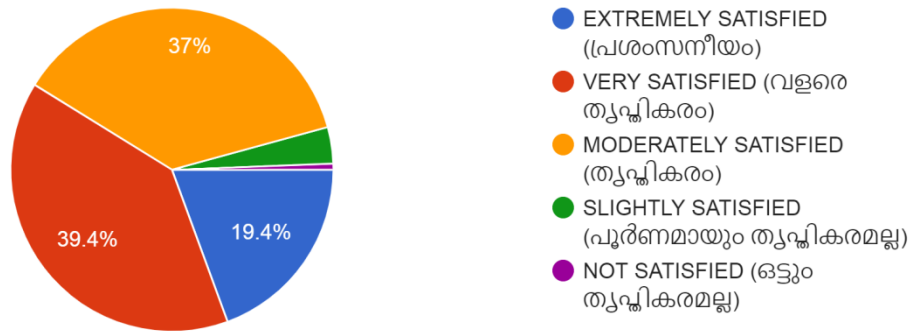
B: FEEDBACK ON FACILITIES: on a six point scale (Extremely satisfied, very satisfied, moderately satisfied, slightly satisfied and not satisfied)

- Workshops/ conferences/ seminar/ industrial visits organized by the institute
- Career/ Entrepreneurship guidance from the department and placement cell of MA College
- Placement drive and campus recruitment assistance provided by MAC
- Satisfaction level with the support extended for your personality development
- Grievances handled promptly and properly by the department and institute authorities
- Classroom resources
- Remedial Teaching
- Computing resources

- Library & Reading Room
- Financial assistance/ Scholarship services
- Extra-curricular activities (NSS/NCC etc.)
- Transportations facility and assistance
- Sports facility
- Canteen facility and services
- Health & Medical assistance
- Response from administrative office / Reception

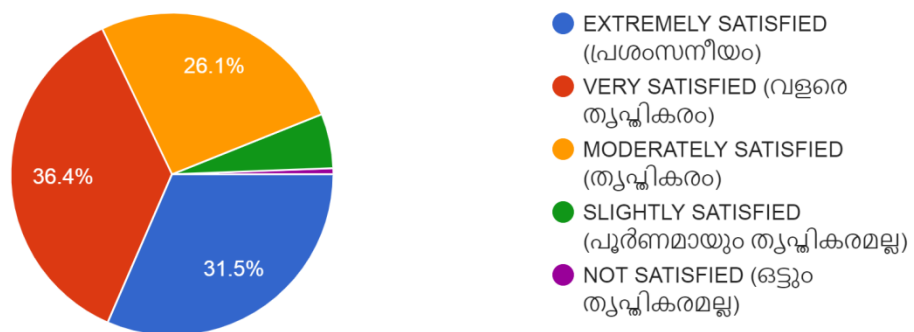
Depth of knowledge obtained both in theory and practical

165 responses



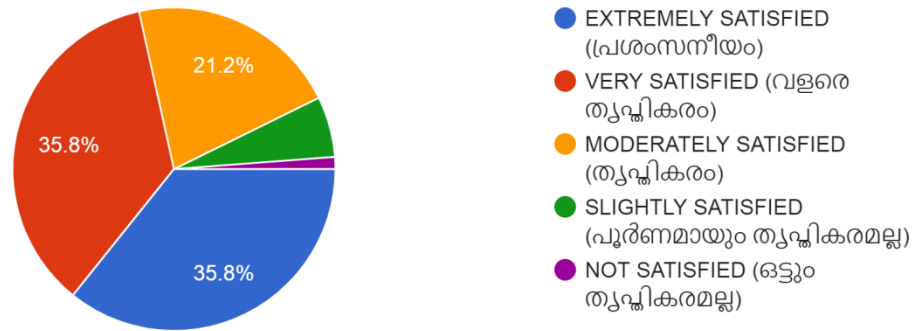
Scale the level of academic initiatives taken by the department to improve your knowledge useful in overall growth

165 responses



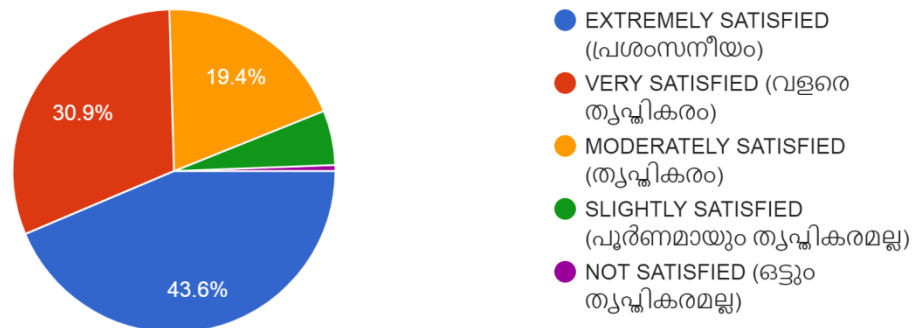
The faculty had up to date knowledge and skills

165 responses



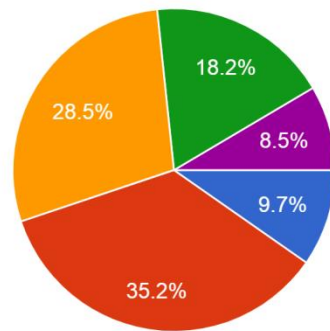
The faculty were accessible outside the classroom

165 responses



Rate the facilities provided by the Institute

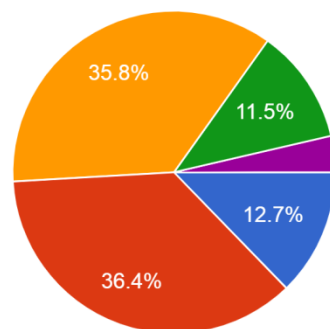
165 responses



- EXTREMELY SATISFIED (പ്രശംസനീയം)
- VERY SATISFIED (വളരെ തൃപ്തികരം)
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Workshops/ conferences/ seminar/ industrial visits organized by the institute

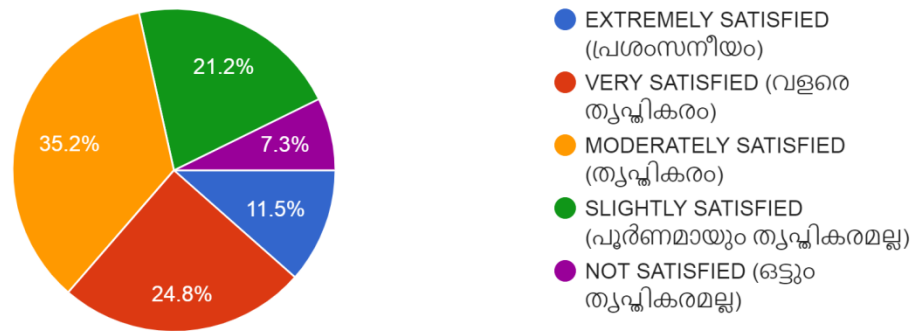
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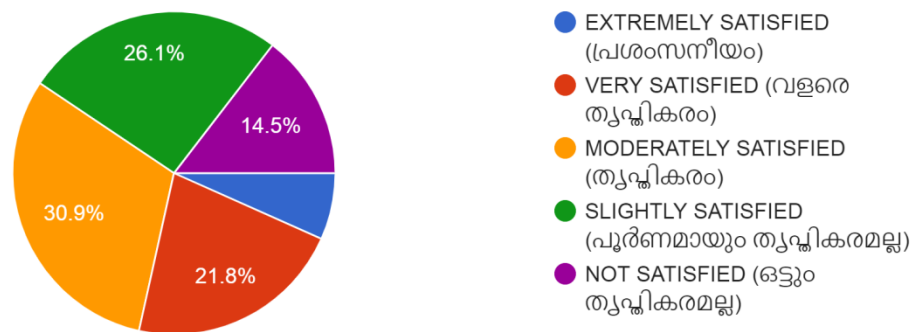
Career/ Entrepreneurship guidance from the department and placement cell of MA College

165 responses



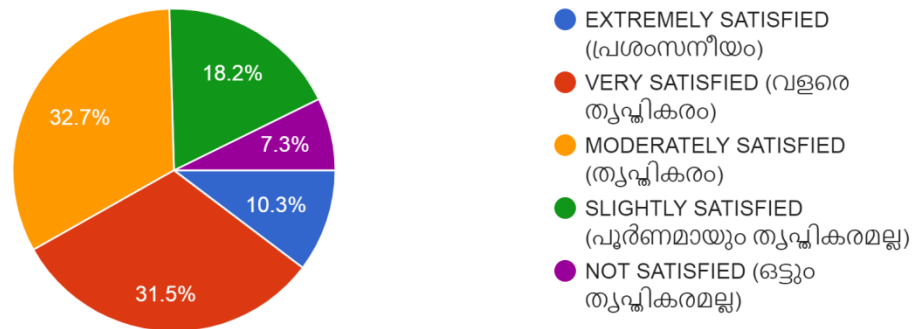
Placement drive and campus recruitment assistance provided by MAC

165 responses



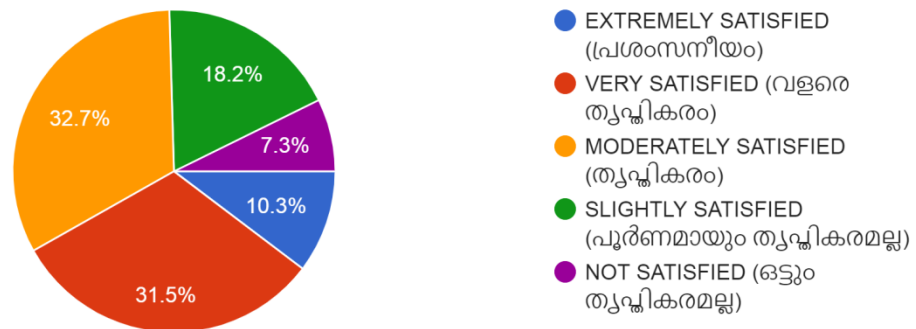
Satisfaction level with the support extended for your personality development

165 responses



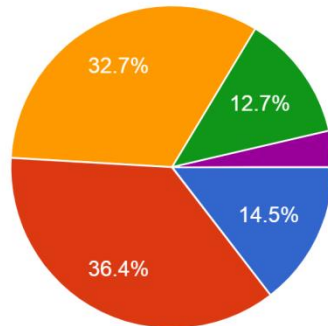
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Classroom resources

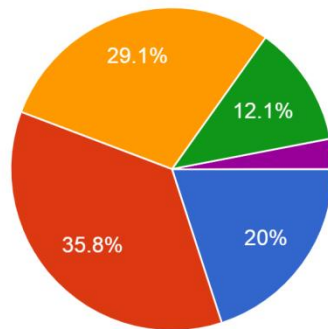
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Remedial Teaching

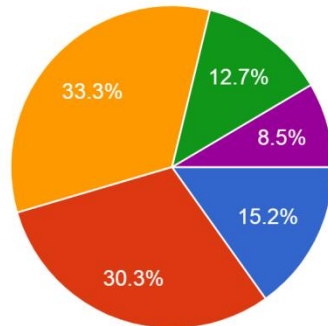
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Computing resources

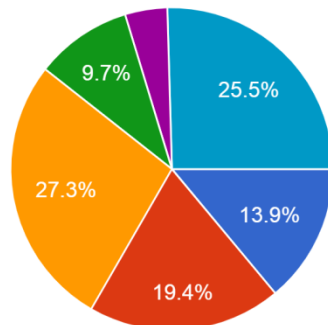
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LABORATORIES

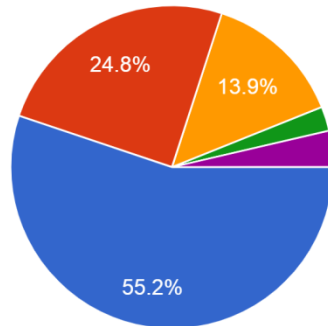
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- NOT SATISFIED (ഒട്ടും തൃപ്തിക...
- NOT APPLICABLE (എന്റെ കോഴ്സി...

Library & Reading Room

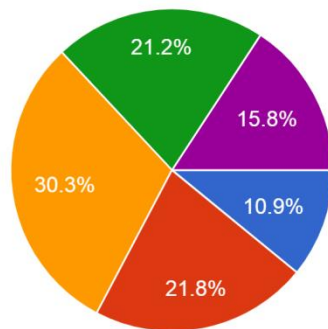
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Financial assistance/ Scholarship services

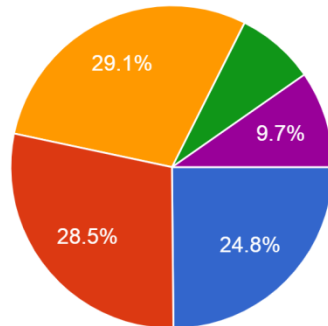
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Extra-curricular activities (NSS/NCC/Arts etc.)

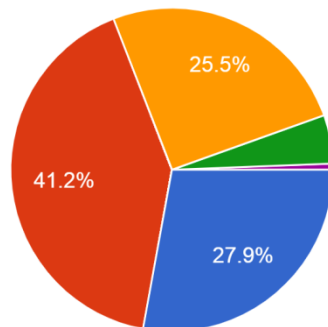
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REACHABILITY OF CAMPUS

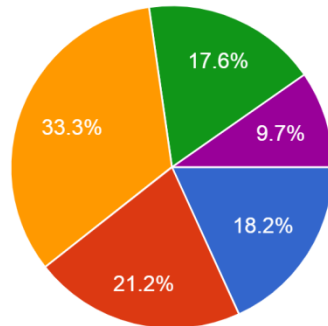
165 responses



- VERY EASY (വളരെ എളുപ്പം)
- EASY (എളുപ്പം)
- MODERATELY EASY (തൃപ്തികരം)
- SLIGHTLY DIFFICULT (കഠിനം)
- VERY DIFFICULT (അതികഠിനം)

Canteen facility and services

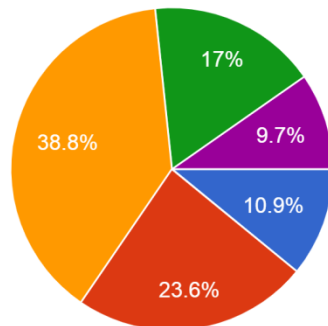
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Health & Medical assistance

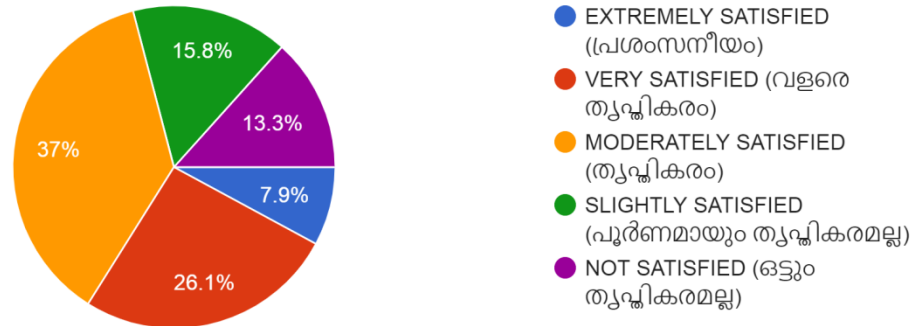
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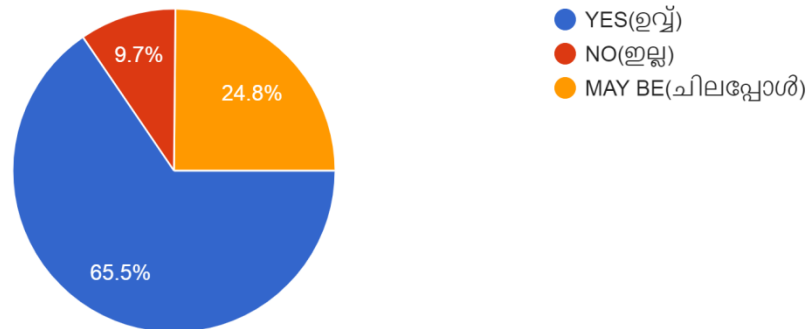
Response from administrative office / Reception

165 responses



Would you like to recommend this program at MAC to anyone?

165 responses



What is the one thing that you liked BEST about the course and college?

College provides a good library and the extra seminar classes and work shops provided by them were much helpful
college varantha
Commerce department
Course is very relatable to life and college has the best faculty members
Curriculum
Department
Department
Department
Department and the faculty
DEPARTMENT OF MATHEMATICS
Department&Teachers_
Department&Teachers_
Easy approach
Economics department and teachers
Environment and ambience
Environment and ambience
Environment and ambience
Environment and ambience
ENVIRONMENT AND AMBIENCE
Environment and Ambience
ENVIRONMENT AND AMBIENCE IN THE COLLEGE &DEDICATION AND LOVE & AFFECTION OF THE TEACHERS
Environment and Ambience of the college and a good department
Extra actovities,freedom,college atmosphere
Facility
Faculty
Freedom
Friendly teachers
Friendly teachers and freedom in classes
Friends
Friends
Friends
Friends
Friendship
Friendship and student teachers relationship

Library
Library atmosphere
Library facility
Librery
m.com IB department
Mac has got an amazing library.
most teachers are friendly
Mp Varghese library
My Classroom Ambience,My Class Teacher
My department and Teachers
My department areas
National Service Scheme(Under Francis Sir and Anu Miss)
NCC
Nil
No comments
No comments
Not at all suitable for physically challanged students
Nothing.
NSS , FRIENDS , ENVIRONMENT,TEACHERS
oppurnities
Our campus and teachers
Our course amd teachers
Our Department and Teachers
Our department teachers, teaching methods
OUR TEACHERS
OUR TEACHERS
Our teachers in the department, their attitudes and approaches
PLAYING GROUNDS
Programmes held by college.
PROVIDES GOOD ATMOSPHERE
Punctuality in exams and result publication
Rectangular shape of the campus
Sports
Store
Students and environment

Support
SUPPORTIVE
Teacher's
Teachers
Teachers
Teachers
Teachers
TEACHERS
Teachers
TEACHERS AND LIBRARY
Teachers of our department
Teaching
Teaching and the location of the college
Teaching faculties are very supportive
Teaching faculty
Teaching faculty and campus
Teaching faculty and college environment
The best department and facilities of the College.
the department was superb
The faculty
The friendly teachers,the way of interaction with students is excellent
The outstanding faculties in the department and stunning academic facilities
The teachers have always been accessible and encouraging no matter what. I loved that about the course.
The way college is protecting the nature, Teachers, etc
They gave us a space to explore ourselves with regards to our different abilities. We could spread our wings freely.
Trees and flowers
Very satisfactory teaching and laboratory facility
We felt free to ask our doubts to the faculty members

What is the one thing that you liked WORST about the course?
9:30 am starting class
absence of proper cleaning, no cultural activities
almost all are very friendly, including teachers and staffs
Arts and college days

Arts day celebration only one day
ASSIGNMENTS
Bad Attitude of Library Staff
Behaviour of office staffs
Being the autonomous
Campus
Campus is not spacious. There is no place in college to spend leisure time.
Career guidance
class room
Class room facilities
classes should be more interactive and interesting ,focuss equally on every students ,search about their family situations ..
Classroom oriented
College activities
College Time
College time Process
College union
Countious internal exams
Drinking water facility must be provided with sufficient importance and neatness
Entertainment programmes are less
Everything
Exam valuation
Extra curricular activities are not supported
Extracurricular activities are seldom provided
Facilities
Facilities and extra curricular activities
Fee structure
Hostel rule
Impolite response of office staff
Infrastructure facilities
Insufficient and unclean bathroom
Lack of cultural events
Lack of cultural programmes and there is too much restrictions to students
Lack of extra curricular activities like fest
Lack of extracaricular activities

Lack of placement drive
LACK OF RECESS TIME AFTER TWO HOURS OF CINTINUOUS STUDY
Lack of toilet for girls.
Lack ok practical experience
Ladies washroom
Last year arts day was not conducted due to some reasons...
Less exposure to the industry as such
LIBRARY
library cards are collected before the last year exams
Limited facility of ladies washroom
Low rate of programmes
Management
Management removed the trees from the garden
Management/Politics
Nature
Never reach my expectation
No assitance is given to the physically challenged students . Only one gate to enter the college.college can build statues worth lakhs but can't provide required facilities for the physically disabled students. Such kind of students have required to wait for the mercy of college authorities. It is very difficult for such students to get library facilities. Worst experience
No culturural programs
No entertainment programmes for pg students
No focus on extra curricular activities
No practical papers
No practicals
No preference for extra-curicularu activities
No programmes
NO PROGRAMMES
No spectroscopy instruments
No such worse experiences to remark.
No uniform
No uniform
NOT A SPACE FOR RELAXATION
Not celebrating the festivals grandly and not conduct new interesting programs for students in MA college
not conducting any fest

Not conducting much programmes.
Not giving any campus placement for self financing courses.
Not interested to express
Not much exposure
not much programs to entertain students or bring out the extra curricular activities
Office staff behavior not upto the mark.
Office staff's
Office staff's
Only planning.no implementation
Parliamentary mode of election, and forming of unhealthy Union
Politics
Poor washroom facility
Principal sucks
Publishing results on time and try not to have gap between last semester exam and project viva.
Quality of Exams
Reach of extra caricular activities to the students
Response from office staffs
Scarcity of programmes and extra curricular activities
Small and dark class rooms
Some persons
Some rules
SOME TOPICS ARE REPEATING IN THE SYLLABUS
Still you haven't refund the E grand scholarship amount that we paid .
Still you haven't refund the e grand scholarship amount that we paid
Strictness
Strictness
Structure of college
The
The ' too many' rules at library. It is ridiculous that one cannot read the book one took from the library sitting in the reading section. Like which library does that! If people can't take books into the library to read them then...
The approach of some teachers towards the students who are not that much able to study and such a long waiting time in front of office for do the necessities of students.

The campus doesnot provide any resting facilities for students to spend their free time.For eg; Rest benches. The college canteen is outdated and donot have sufficient facilities.. Lack of availability of food items.And the most important thing i noticed is that, there is no any initiatives from the side of authorities to develop the extra curricular activities of students.. College is not organising sufficient programmes for that.
The partiality of certain teachers...
The political parties inside the campus
The political parties inside the campus
The worst thing is that there is no arts activities or extra curricular activities conducted by the college to develop the skills in students.
There is no activities in college
There is no cultural activities with promotes the students ability, very poor condition, no college day.. either the festive celebration are below satisfactory .. their is no such recommended reference book as per as our syllabus in the college library. Poor cleanness classrooms. Students take time to clean there on class. and during the last year we were forced to return back our library cards which put us in difficult as we were dependent on library texts..
There is no practical sessions
There is no programmes to encourage students abilities..no good arts day,sports day
There is no resting space inside the campus.
There was no campus selection for particular courses separately.
There were no industrial visits.
They did not provide a place to sit students outside the classroom. Then the latrine facilities are not much good and insufficient.
Time and schedule of internal exams conducted by the college authorities
Toilet facilities and infrastructure of college
Toilet facilities
Toilet facility
Toilet facility and breaks.
Toilet, office staffs, class rooms,.....
TOP ORDER DECISIO
Tough Syllabus
Under maintenance of classrooms
Unity
Unwanted removal of greenary
Very less programs.no good arts day and sports day
Wash room facilities

Wash room facilities
Washroom facilities
We need more toilets. Some times it is very crowd for using wash room

You are encouraged to add below any comments that you feel would help us to improve the quality of the program you have studied

<p>*A mini project in the second year.</p> <p>*Department associations with both responsible students and staffs as heads. These associations can conduct extra curricular activities such as seminars, fests, quiz competitions, social service activities etc. within the college. These associations can raise funds by organising innovative activities. It will make the students more responsible academically, socially and personally.</p> <p>* Alumini associations for each department, and the alumini members can arrange programs for the active students. The students will get a wider view to establish a good career.</p>
<p>1. Provide various amenities to students. 2. Please arrange classes in ground floor for students who are physically abled .</p>
Add arts programmes, help handicapped students, improve laboratories
Add more activities
Add more courses
All are perfect
All the autonomous colleges are entirely different from MA College. Look other Autonomous College's and continue the future
Avoid some restrictions
Band politics
Be with the students always.
Better placement
Bring more programmes
bring more cultural activity so that students can bring out their talents . More library text (botany)as per the syllabus reference . Conduct more programmes. field tour is must.
College authority should have care about infrastructure Facilities of our campus.
College bus facility

College uniform
COMMUNICATION WITH CHILDREN
Conduct good programmes
Conduct more good programs to encourage abilities of students.conduct good arts day and sports day
Despite of giving classes only on studies try to give good moral and personality development classes
Do more programmes for students which encourages their skill, talent, self confidence etc . Give permission to do commerce fest, food fest, ethnic day like all these.. And allow students to organise these activities themselves....study is not only important but also these kind of activities have same Importance in students college life... So do better.
Don't cut trees
ECO FRIENDLY CAMPUS
Encourage every students at all activities
Encourage artistic talents of the students.
Focus your work
form cultural clubs for students, give more consideration to the physically disabled children.
freedom
Give campus freedom
Give more importance to students and their dreams
I recommend giving proper resources and time for art related activities. As an arts college i didnt see any kind of support for the above said.
Improve canteen service.
Improve discipline in the college
Improvement all facilities
including more more programs
Installation of spectroscopy instruments and ക്യാമ്പസിൽ വിദ്യാർത്ഥികൾക്ക് ഇരിക്കുവാൻ ഇരിപ്പിടം വേണം...
It is better if establish sitting arrangement in the campus like bunches etc. for students.
It should be better if you find more better teachers.
Keep going
Kindly give more practice time during arts day and avoid classes during those days
Kindly improve the quality of education.
Kindly provide more importance for extra curricular activities in college rather than focusing on classroom teaching.

KPCR ഉള്ള കുട്ടികൾ അടച്ച പരീക്ഷ ഫീസ് എത്രയും പെട്ടെന്ന് refund ചെയ്യുക.
Laboratory facilities
Let students have their freedom
MAC is different from others colleges in every means..
Maintain the greenary....give more support to extra curricular activities
Maintain the way you are doing now
Make classrooms big and provide separate classes for each batch
Make library public other than the students...library had a much collection of books but it's hard to get membership for outsiders as they won't allow outsider membership
Might have some technical classes
More toilet should provide
Need more programs to make the students to live in college
Need more cultural activities
Need more seminar programmes and make students aware about the programme that they are studying
Please check the suggestion box regularly
Presidential Election
Provide lift facility .open the gates. if college authority can build statue of MP Varghese by spending lakhs they can also build lift facility for the handicapped students. Do some necessary things instead of sticking on unnecessary things
Provide more extraactivities to students
Provide more latrine for the students.
Provide placement drives and training to the students...
Publishing results on time and try not to have gap between last semester exam and project viva.
Response and behaviour of office staff's is not good.
Students need little more care love and affection
There is a need of practical experience during the course duration. It will be more helpful to us to perform well at the industry. One more suggestion is to improve cultural activities or another programs to actively participation of the students.
There is no substitute to hard work.

Though I love the library and the books there, the staff and their attitude ruins the entire experience. Except for the one person who helps us check out books, the rest of the staff are very uncooperative. The library is open only till 4 and the only we can access it is during breaks, which is exactly when the person at the literature section goes for lunch. They don't open one whole section if someone's on leave. Please please make sure that the staff is given proper direction. The library is supposed to be for the students and is supposed to work conveniently so that they can access it and not work according to the convenience of one or two employees there.

To have practical papers like R programming

To improve the supporting mind of various staff

To interact students with friendly

Try to incorporate internships by having tie ups with good companies in the industry.